

Here are the latest guidelines for Einstein Medical Center Philadelphia:

- **Hospital Inpatients:** For patients not in COVID-19 isolation, one visitor is permitted at a time. Visiting hours are from 9 a.m. - 9 p.m. Visitors are requested to stay in the patient's room for the entire visit, with the exception of using the bathroom or at the direction of the clinical team. Visitors may leave the hospital for meals or other reasons and return afterwards.
- **Willowcrest:** Patients in "green zone" status are permitted one visitor for one hour duration Monday through Friday. Patients in "yellow zone" status are permitted visitors for compassionate care only (anxiety, depression, trouble adjusting, clinician designated) through scheduled appointments.
- **Physician Offices:** Visitors are permitted for children, people with disabilities, patients needing to make critical decisions on care, and seniors who wish to have someone present.
- **Emergency Departments:** One visitor may accompany each patient. Parents or guardians of a minor may have a maximum of two visitors. For end-of-life visitation, two visitors are permitted at a time. Additional visitors may be accommodated by the clinical team. Visitors must check in with the nurse. Visitors must be 18 years of age. With limited exceptions, visitors in the waiting room will need to remain on call in an alternate location.
- **Outpatient Surgery:** There will be one designated support person allowed for outpatient surgical procedures at most facilities. Please check with your physician's office for details.
- **Behavioral Health:** One visitor is permitted from 9 a.m. - 5 p.m.
- **Neonatal Intensive Care Unit:** Visitation includes two parents or parent and support person for a total of two visitors. Please consult the clinical staff for schedule details.
- **Labor and Delivery:** One support person identified by the patient in labor is allowed. The support person must stay with the patient throughout the delivery process. After delivery, two visitors may be at bedside.
- **Oncology:** All outpatient Medical Oncology & Hematology and Radiation Oncology departments have a zero visitor policy unless authorized by the clinical leadership team.

Who Can Visit: Visitors must be at least 16 years old unless approved by a specific specialty practice. Visitors will have their temperatures screened prior to entry to the unit. Visitors must check in with the nurse prior to entering the patient's room. All visitors must wear a face mask, practice hand hygiene and stay in the patient's room for the duration of the visit. Visitors must maintain social distancing with clinical staff as much as possible.

While we understand the important role that family members and visitors play in a patient's healing process, our new policies (which align with many other area hospitals and health systems) aim to balance the needs of patients while maintaining a safe environment for all. Check back for updates to this policy.