

Implementation Plan for Reopening In Accordance with the Pennsylvania Department of Health’s Interim Guidance for Skilled Nursing Facilities During COVID-19

FACILITY INFORMATION	
This section contains the name and location of the facility along with contact information for an individual designated by the facility. That individual does not have to be the Nursing Home Administrator but should be someone available to respond to questions regarding the Implementation Plan.	
1. FACILITY NAME Willowcrest	
2. STREET ADDRESS 5501 Old York Road	
3. CITY Philadelphia	4. ZIP CODE 19141
5. NAME OF FACILITY CONTACT PERSON Jena Baumann, NHA	6. PHONE NUMBER OF CONTACT PERSON 215-456-8632

DATE AND STEP OF REOPENING
The facility will identify the date upon which all prerequisites will be met for reopening and the Step at which the facility will enter reopening. Those facilities that experienced a significant COVID-19 outbreak will identify the date the Department of Health survey was conducted (that is required prior to reopening).
<p style="text-align: center;">DATE THE FACILITY WILL ENTER REOPENING</p> <p>May 3, 2021</p>
<p style="text-align: center;">THE FACILITY WILL ENTER REOPENING –STEP 1</p> <p>Step 1 <i>The facility has met all the Prerequisites, including the baseline universal test for COVID-19 administered to staff and residents (in accordance with the <u>June 8, 2020, Order of the Secretary of Health</u>)</i></p>
<p style="text-align: center;">DATE THE FACILITY WAS SURVEYED BY THE DEPARTMENT OF HEALTH TO ENSURE THE FACILITY IS ADEQUATELY PREVENTING TRANSMISSION OF COVID-19</p> <p>6/1/2020, 7/15/2020, 8/7/2020, 10/29/20</p>

STRATEGY FOR TESTING, COHORTING, PERSONAL PROTECTIVE EQUIPMENT, AND STAFFING
To ensure the facility has taken appropriate measures to protect residents and staff, descriptions of those strategies are required in this section (prerequisites to reopening).

STRATEGY FOR TESTING, COHORTING, PERSONAL PROTECTIVE EQUIPMENT, AND STAFFING

BASELINE UNIVERSAL TEST ADMINISTERED TO STAFF AND RESIDENTS (BETWEEN MAY 24, 2020 AND JULY 24, 2020) IN ACCORDANCE WITH THE JUNE 8, 2020, ORDER OF THE SECRETARY OF HEALTH

- Willowcrest has completed Universal Baseline Testing for all employees who met criteria by July 24, 2020. Employees were tested onsite and results are retained at the facility.

DESCRIBE THE CAPACITY TO ADMINISTER COVID-19 DIAGNOSTIC TESTS TO ALL RESIDENTS SHOWING SYMPTOMS OF COVID-19 AND TO DO SO WITH 24 HOURS

Willowcrest has a fully functioning lab onsite through Albert Einstein Medical Center.

- Willowcrest has the ability administer COVID-19 testing within 24 hours of symptom onset for residents/patients. There are staff onsite 7 days per week who can administer testing within the 24 hour timeframe.

DESCRIBE THE CAPACITY TO ADMINISTER COVID-19 DIAGNOSTIC TESTS TO ALL RESIDENTS AND STAFF IF THE FACILITY EXPERIENCES AN OUTBREAK

Willowcrest has a fully functioning lab onsite through Albert Einstein Medical Center.

- Willowcrest has the ability administer COVID-19 testing within 24 hours of symptom onset for residents/patients.
- If an outbreak were to occur Willowcrest has the capacity to test residents and staff; either through onsite testing or through a Community Health Clinic (employee testing only).

DESCRIBE THE CAPACITY TO ADMINISTER COVID-19 DIAGNOSTIC TESTS TO ALL STAFF, INCLUDING ASYMPTOMATIC STAFF

Willowcrest has a fully functioning lab onsite through Albert Einstein Medical Center.

- Willowcrest has the capacity to administer COVID-19 diagnostic testing to staff, including asymptomatic staff.
- Willowcrest is administering Surveillance testing in accordance with regulations.

DESCRIBE THE PROCEDURE FOR ADDRESSING NEEDED TESTING OF NON-ESSENTIAL STAFF AND VOLUNTEERS

If the need arises non-essential staff and volunteers will be tested if they meet criteria for testing.

STRATEGY FOR TESTING, COHORTING, PERSONAL PROTECTIVE EQUIPMENT, AND STAFFING

DESCRIBE THE PROCEDURE FOR ADDRESSING RESIDENTS OR STAFF THAT DECLINE OR ARE UNABLE TO BE TESTED

Procedure for residents/patients who decline testing or unable to be tested:

- Residents who decline or are unable to be tested will be quarantined for a 14 day period.
- If the facility is testing weekly and a new positive case is identified and the resident continues to refuse testing, the 14 day timeline will be extended with each new positive case’s timeline for testing.
- If the facility ends weekly testing, the resident will be kept in the yellow zone for 14 days after their last test refusal and/or positive case at Willowcrest.

DESCRIBE THE PLAN TO COHORT OR ISOLATE RESIDENTS DIAGNOSED WITH COVID-19 IN ACCORDANCE WITH PA-HAN-509 PURSUANT TO SECTION 1 OF THE INTERIM GUIDANCE FOR SKILLED NURSING FACILITIES DURING COVID-19.

Willowcrest has zones established based on the resident’s COVID-19 status, COVID-19 Vaccination status, or test results. Residents are moved between the zones based on the facilities processes or the provider’s (ie. Physician or Certified Registered Nurse Practitioner) assessment.

DESCRIBE THE PLAN TO ENSURE EXISTING CACHE AND CURRENT CACHE OF ADEQUATE SUPPLY OF PERSONAL PROTECTIVE EQUIPMENT (PPE) FOR STAFF

The facility has policies and processes in place to ensure a cache of PPE is available for staff use. The facility has PPE preservation tactics in place to ensure adequate PPE is available for staff. Willowcrest is part of Albert Einstein Medical Center, Willowcrest is included in the Emergency Operations Plan.

DESCRIBE THE CURRENT STAFFING STATUS AND THE PLAN TO ENSURE NO STAFFING SHORTAGES

The facility has adequate staffing to care for residents/patients at this time. If a staffing emergency were to occur the facility would follow it’s Staffing Emergency Policy.

DESCRIBE THE PLAN TO HALT ALL REOPENING IF THE COUNTY IN WHICH THE FACILITY IS LOCATED IS REVERTED TO A RED PHASE OF THE GOVERNOR’S REOPENING PLAN

The facility will halt reopening plans if Philadelphia County were to revert to a Red Phase. Residents and (or) their representatives will be notified timely of the change. The facility website will be updated to reflect the change in reopening plans.

SCREENING PROTOCOLS

In each block below, describe the screening protocol to be used including where screening occurs, method of determining symptoms and possible exposure, and action taken if screening reveals possible virus.

RESIDENTS

Residents are screened daily through vital signs and clinical assessment. Physician or Physician Extender is notified to determine appropriate follow-up action.

SCREENING PROTOCOLS
<p style="text-align: center;">WILLOWCREST STAFF AND HEALTHCARE PERSONNEL</p> <p>Staff are screened at the beginning of each shift for COVID-19 signs and symptoms and temperature. Staff are sent home if they do not pass the screening process and follow return to work guidelines.</p>
<p style="text-align: center;">HEALTHCARE PERSONNEL WHO ARE NOT STAFF/ NON-ESSENTIAL PERSONNEL</p> <p>Healthcare Personnel are screened upon entering facilities on Einstein Campus for temperature. Healthcare Personnel are prohibited from entering Einstein Facilities if they do not pass temperature screening.</p>
<p style="text-align: center;">VISITORS</p> <p><u>All phases:</u> Visitors will be permitted during this phase of reopening for Green Zone only residents, with the exception of the facility’s Compassionate Care Policy. Compassionate Care visitors will be required to undergo screening prior to entering patient care areas. Green zone areas will be limited due to the clinical model of Willowcrest. The majority of residents will discharge prior to their 14th day of quarantine. Fully Vaccinated resident who are 2 weeks post the final vaccine serie(s) dose will be able to forgoe the 14 day quarantine. Visitors will be screened using a COVID-19 questionnaire prior to visitation.</p>
<p style="text-align: center;">VOLUNTEERS</p> <p><u>Phase 1:</u> Volunteers will not be permitted during this phase of reopening.</p> <p><u>Phase 2 and 3:</u> Volunteers will be reviewed on a case-by-case basis to determine if entry is permitted, if approved to be onsite the volunteer will be screened prior to entry into patient care areas for COVID-19 symptoms and temperature screening.</p>

DINING
<p>Communal dining is the same for all steps of reopening so there is no need to differentiate among the three steps.</p>
<p style="text-align: center;">DESCRIBE COMMUNAL DINING MEAL SCHEDULE, INCLUDING STAGGERED HOURS (IF ANY)</p> <p>Willowcrest does not have communal dining. If a resident requires assistance with meals the facility will make arrangements.</p>
<p style="text-align: center;">DESCRIBE ARRANGEMENT OF TABLES AND CHAIRS TO ALLOW FOR SOCIAL DISTANCING</p> <p>Willowcrest does not have communal dining. If a resident requires assistance with meals the facility will make arrangements.</p>
<p style="text-align: center;">DESCRIBE INFECTION CONTROL MEASURES, INCLUDING USE OF PPE BY STAFF</p> <p>Willowcrest does not have communal dining. If a resident requires assistance with meals the facility will make arrangements.</p>

ACTIVITIES AND OUTINGS
<p>In each block below, describe the types of activities that will be planned at each step and the outings that will be planned at Step 3 (an all-inclusive list is not necessary). Include where they will be held and approximately how many residents will be involved. Describe how social distancing, hand hygiene, and universal masking will be ensured. Also include precautions that will be taken to prevent multiple touching of items such as game pieces.</p>

ACTIVITIES AND OUTINGS
<p style="text-align: center;">DESCRIBE ACTIVITIES PLANNED FOR STEP 1 (FIVE OR LESS RESIDENTS)</p> <p>1) Activities will take place in an area to allow for social distancing. For green zone residents only. 2) Programming will be adapted to ensure social distancing and limit resident to resident contact. 3) Only residents residing the green zone will be permitted in group activities. 4) 5 or less residents will be present for each activity. Activities will be on a first come first serve basis, facility will continue to re-evaluate if a sign-up process needs to be implemented based on resident interest/inquiries into activities. 5) Universal Masking and hand hygiene will be required for participation in activities. 6) Contact services will be sanitized prior to the activity and at the conclusion of the activity.</p>
<p style="text-align: center;">DESCRIBE ACTIVITIES PLANNED FOR STEP 2 (TEN OR LESS RESIDENT)</p> <p>1) Activities will take place in an area to allow for social distancing. For green zone residents only. 2) Programming will be adapted to ensure social distancing and limit resident to resident contact. 3) Only residents residing the green zone will be permitted in group activities. 4) 10 or less residents will be present for each activity. Activities will be on a first come first serve basis, facility will continue re-evaluate if a sign-up process needs to be implemented based on resident interest/inquiries into activities. 5) Universal Masking and hand hygiene will be required for participation in activities. 6) Contact services will be sanitized prior to the activity and at the conclusion of the activity.</p>
<p style="text-align: center;">DESCRIBE ACTIVITIES PLANNED FOR STEP 3</p> <p>1) Activities will take place in an area to allow for social distancing. For green zone residents only. 2) Programming will be adapted to ensure social distancing and limit resident to resident contact. 3) Only residents residing the green zone will be permitted in group activities. 4) 10 or less residents will be present for each activity. Activities will be on a first come first serve basis, facility will continue re-evaluate if a sign-up process needs to be implemented based on resident interest/inquiries into activities. 5) Universal Masking and hand hygiene will be required for participation in activities. 6) Contact services will be sanitized prior to the activity and at the conclusion of the activity.</p>
<p style="text-align: center;">DESCRIBE OUTINGS PLANNED FOR STEP 3</p> <p>No outings will be planned for Step 3.</p>

VISITATION PLAN
<p>For visitation to be permitted in Steps 2 and 3 of reopening (as described in Section 6 of <i>Interim Guidance for Skilled Nursing Facilities During COVID-19</i>), the following requirements are established. Screening and additional precautions including social distancing, hand hygiene, and universal masking are required for visitors.</p>

VISITATION PLAN	
DESCRIBE THE SCHEDULE OF VISITATION HOURS AND THE LENGTH OF EACH VISIT	
<p>Green Zone Visitation <u>Hours of Visitation:</u> Door Side:</p> <ul style="list-style-type: none"> • Sunday 1-2:00 pm • Monday 1:00-2:00 pm • Wednesday 2:00-3:00 pm <p>Window Side:</p> <ul style="list-style-type: none"> • Sunday 2:30-3:30pm • Tuesday 1:00-2:00 pm • Thursday 2:00-3:00 pm <p>**We encourage visitors to come during the above hours, limited appointment availability can be made to accommodate unique schedules by calling 215-456-6173.</p> <p>**Compassionate Care Visitation will be permitted on a case-by-case basis.</p>	

DESCRIBE HOW SCHEDULING VISITORS WILL OCCUR	
We encourage visitors to come during the above hours, limited appointment availability can be made to accommodate unique schedules by calling 215-456-6173.	
DESCRIBE HOW VISITATION AREA(S) WILL BE SANITIZED BETWEEN EACH VISIT	
Touch surfaces will be wiped down at the conclusion of visitation hours.	
WHAT IS THE ALLOWABLE NUMBER OF VISITORS PER RESIDENT BASED ON THE CAPABILITY TO MAINTAIN SOCIAL DISTANCING AND INFECTION CONTROL?	
1 visitor per resident per visit. Multiple visitors can come during visiting hours, only one visitor in the resident’s room at a time to ensure social distancing.	
STEP 2	<p>7. DESCRIBE HOW THE FACILITY WILL DETERMINE THOSE RESIDENTS WHO CAN SAFELY ACCEPT VISITORS AT STEP 2 (CONSIDERING SUCH SAFETY FACTORS AS EXPOSURE TO OUTDOOR WEATHER AND TRANSPORTING RESIDENT TO VISITOR LOCATION)</p> <p>Green Zone residents will have regularly scheduled visitation hours. Green Zone visits can occur in the resident’s room or outdoors based on the residents preference. Yellow Zone residents will</p>

VISITATION PLAN	
	<p>be allowed compassionate care visitation on a case by case basis. Visitation will take place in the resident lounge located in the Yellow Zone. Accommodations for in-room visitation will be made in yellow zone if the resident’s clinical condition warrants them remaining in their room.</p>
	<p>8. DESCRIBE THE OUTDOOR VISITATION SPACE FOR STEP 2 TO INCLUDE THE COVERAGE FOR SEVERE WEATHER, THE ENTRANCE, AND THE ROUTE TO ACCESS THE SPACE</p> <p>Willowcrest has an outdoor patio with shaded space, tents are available during inclement weather or for heat advisories.</p>
	<p>DESCRIBE HOW A CLEARLY DEFINED SIX-FOOT DISTANCE WILL BE MAINTAINED BETWEEN THE RESIDENT AND THE VISITOR(S) DURING OUTDOOR VISITS</p> <p>Visitors will sign the Willowcrest COVID-19 Rules of Visitation requiring social distancing.</p>
	<p>DESCRIBE THE INDOOR VISITATION SPACE THAT WILL BE USED IN THE EVENT OF EXCESSIVELY SEVERE WEATHER TO INCLUDE THE ENTRANCE AND THE ROUTE TO ACCESS THE SPACE</p> <p>Green Zone residents can receive visitation in their rooms. Compassionate Care visitation is conducted in a resident lounge located in the yellow zone.</p>
	<p>DESCRIBE HOW A CLEARLY DEFINED SIX-FOOT DISTANCE WILL BE MAINTAINED BETWEEN THE RESIDENT AND THE VISITOR(S) DURING INDOOR VISITS</p> <p>Temporary markers and signs (ie, cones) will be placed to outline social distancing positioning.</p>
STEP 3	<p>DESCRIBE HOW THE FACILITY WILL DETERMINE THOSE RESIDENTS WHO CAN SAFELY ACCEPT VISITORS AT STEP 3 (CONSIDERING SUCH SAFETY FACTORS AS TRANSPORTING RESIDENT TO VISITOR LOCATION)</p> <p>Same as above</p>
	<p>WILL OUTDOOR VISITATION BE UTILIZED AT STEP 3?</p> <p>Same as above</p>
	<p>9. DESCRIBE THE OUTDOOR VISITATION SPACE FOR STEP 3 TO INCLUDE THE COVERAGE FOR SEVERE WEATHER, THE ENTRANCE, AND THE ROUTE TO ACCESS THE SPACE (IF THE SAME AS STEP 2, ENTER “SAME”)</p> <p>Same</p>
	<p>10. DESCRIBE HOW A CLEARLY DEFINED SIX-FOOT DISTANCE WILL BE MAINTAINED BETWEEN THE RESIDENT AND THE VISITOR(S) DURING OUTDOOR VISITS (IF THE SAME AS STEP 2, ENTER “SAME”)</p> <p>Same</p>
	<p>11. DESCRIBE THE INDOOR VISITATION SPACE THAT WILL BE USED TO INCLUDE THE ENTRANCE AND THE ROUTE TO ACCESS THE SPACE (IF THE SAME AS STEP 2, ENTER “SAME”)</p> <p>Same</p>
	<p>12. DESCRIBE HOW A CLEARLY DEFINED SIX-FOOT DISTANCE WILL BE MAINTAINED BETWEEN THE RESIDENT AND THE VISITOR(S) DURING INDOOR VISITS (IF THE SAME AS STEP 2, ENTER “SAME”)</p> <p>Same</p>
	<p>13. FOR THOSE RESIDENTS UNABLE TO BE TRANSPORTED TO THE DESIGNATED VISITATION AREA, DESCRIBE THE INFECTION CONTROL PRECAUTIONS THAT WILL BE PUT IN PLACE TO ALLOW VISITATION IN THE RESIDENT’S ROOM</p> <p>Resident in room visitation will be scheduled on a case-by-case basis by appointment only. One visitor in the room at a time (for both beds). Visitors will be informed of the rules of visitation and screened prior to entering the patient’s room. High touch surfaces will be sanitized at the conclusion of the visit. A staff member will be available for the duration of the visit, but will be distanced for privacy purposes.</p>

VOLUNTEERS

In Step 2, volunteers are allowed only for the purpose of assisting with outdoor visitation protocols. In Step 3, all volunteer duties may be conducted. Screening, social distancing, and additional precautions including hand hygiene and universal masking are required for volunteers.

14. DESCRIBE INFECTION CONTROL PRECAUTIONS ESTABLISHED FOR VOLUNTEERS

Volunteers will be required to be screened prior to entering the facility and follow mandated testing requirements.

15. DESCRIBE THE DUTIES TO BE PERFORMED BY VOLUNTEERS DURING STEP 2

To be determined.